Date: Tue, Mar 24, 2020 at 5:21 PM

Subject: COVID-19 March 24 Chancellor Update

To: <Pima-All@pima.edu>

## Sent on behalf of Chancellor Lee Lambert

Topics: PimaOnline resumes, virtual student support, next steps

Colleagues --

I was recently reminded of the scene from "Apollo 13" where the engineers were tasked with creating a filter from only the items the astronauts had on hand. While we aren't in a life-and-death situation, we have been tasked with solving a critical problem for our students in a pragmatic and creative manner.

For many of our students and faculty, Wednesday represents a return to the classroom as our PimaOnline courses resume and PimaOnline 8-week courses begin. I know for many the sense of routine and familiarity will be welcomed.

Work continues in earnest for the March 30 restart of our newly virtual "face-to-face" classes. We are rapidly working toward decisions regarding our hands-on courses and how we can meet the needs of those students in a timely manner.

Related support services such as virtual advising, counseling, financial aid, recruiting, bookstore functions and other student services are rapidly coming online.

Our Workforce team is working closely with employers to address training and other needs in our new environment.

We will introduce our new Pima.edu website on April 6, a slight delay to allow a smoother transition to resumption of classes. Watch for communication around the launch.

While considerable effort has surrounded the transition to virtual learning, we are beginning to shift our discussion to "what's next." We are keeping a close eye on the national scene, where discussion is beginning about what a return to normal might look like and when. We will look at the impact on Arizona, and, of course, the College.

In the meantime, work continues toward Summer and Fall enrollment.

To close the analogy, what we are doing isn't rocket science but it is vital to our students and community. We will continue to work through the challenges and plan for opportunities ahead.

Tomorrow will be a good day as we make a positive move forward.

Lee D. Lambert Chancellor