

April 9, 2020

We hope you are holding up well under the circumstances. Below are resources for you to successfully complete this semester. As always, if you have a question or concern, the place to start is an email to virtualsupport@pima.edu.

Emergency funding available

We know a lot of students are really hurting financially. The Pima Community College Foundation has a fund to provide qualified students with up to \$400 in one-time aid to pay bills or obtain technology needed for virtual instruction, not tuition or course fees.

The fund is open to students who are:

- Taking at least six credit-hours OR
- Enrolled at least half-time in a non-credit program OR
- Enrolled in a High School Equivalency (GED), Basic Skills or English Language Acquisition program.

Contact virtualsupport@pima.edu to start the process.

Free parking lot Wifi

We know many students have challenges regarding Internet access. Free Wifi is available in the West Campus parking lot Mondays-Fridays from 8am-5pm. We are developing similar resources for our other campuses, starting with Downtown. We'll keep you posted.

Grading options

We know this semester has stressed you and your family like no other because of COVID-19. You may be wondering which grading option is best for you, given your circumstances. Here is information to help you understand the implications of your choices.

We want you to keep striving!

We strongly encourage that you continue to attend classes this term if you can, and take advantage of our support resources to help resolve challenges you're facing.

Incomplete ("I" grade)

If you are passing your classes, yet are unable to complete this Spring, but want to complete coursework in the near future, you can work with your instructor to receive an Incomplete ("I") grade. There is no additional charge to continue working on Incompletes.

Withdrawal ("W" grade)

The Withdrawal deadline for 16- and 15-week classes is extended through April 14. Withdrawing does have consequences:

- W grades count negatively against your completion percentage, which could affect your [Academic Standing](#)
- W grades are permanent on your academic transcript

Plans are in progress to provide a tuition voucher for future terms for students who had to withdraw.

Questions about your student account?

Accounts Receivable Services can help! Please send an email to bursaronline@pima.edu with your questions about payments, refunds, or other matters; be sure to include your Student ID number and a phone number if you would prefer a call instead of an email response.

To review your student account, please visit MyPima, select the Students tab, then Register and Pay, and MyAccountManager.

Staying connected

> The Ben's Bells [#bekindchallenge](#) is a fun and rewarding way to be part of community in an era of physical distancing. All you need are some slips of paper, a pen and stapler, and a cellphone with a camera. [Ben's Bells has the details](#). Also, check out [#pimaccbekind](#).

> pima.edu/social contains a list of Pima Facebook, Twitter and Instagram accounts to help you stay connected: Student Life, Career Services, First Year Experience and more.

> aztecpressonline.com is the electronic version of the Aztec Press student newspaper. The Press' student-journalists know what you're going through because they're going through it, too.

Unsung heroes

A team of workers is cleaning our facilities from top to bottom. It's hard, hot work undertaken to ensure that when our facilities reopen -- and they will reopen -- students and employees will be safe. We are grateful to the women and men behind the hazmat masks.

With gratitude,

Dr. Dolores Durán-Cerda,
Provost and Executive Vice Chancellor

David Doré, Ed.D., M.B.A.
President of Campuses and Executive Vice Chancellor