

April 2, 2020

Dear Pima student,

The College is committed to easing the financial burden on students during this unprecedented time. Toward that goal, the College is **waiving the Payment Plan enrollment fee for Summer 2020 classes**. If you remember, earlier we eliminated March Payment Plan late fees and are refunding the fee to students who already had paid. Other fees remain unchanged, but we are continuing to review strategies to ease other fees where possible.

Housing help

We know that COVID-19 is upending many facets of your life, especially those related to finances and money. It's with that knowledge we offer the following resources to students whose housing situation may be insecure. (Like several states, [Arizona has suspended evictions through July 22.](#))

- [Arizona Department of Housing](#)
- City of Tucson Housing and Community Development: 791-4171
- City of Tucson City Council: [Find the ward you live in and your Council member's contact information](#)
- [Interfaith Community Services](#)
- Consumer Reports: [Guide to paying bills during the pandemic.](#)

Registering for the Fall semester

Fall registration begins May 4. [Schedules of classes are online](#), and the College does not plan to change the schedules. However, some in-person classes may have to move to an online/virtual format, should circumstances demand continued physical distancing. Please bear with us. We are balancing public health and educational excellence. **There will be a Fall semester at Pima. Our facilities are being deep-cleaned. You will be safe.**

Office of Dispute Resolution available online

The [Office of Dispute Resolution](#), which handles intake, triage, investigation and analysis of complaints and grievances, as well as identifies process improvements, can be reached by email at resolution@pima.edu. You also can report anonymously at the Ethicspoint Hotline: 1-855-503-8072.

Important dates

- **April 13:** Summer 2020 registration begins. Things to know:
 - PimaOnline Summer courses will be held as scheduled.
 - Courses scheduled to begin May 26 will either move to a virtual environment or be shifted to begin on July 1.
 - All 2nd 5-week courses beginning on July 1 will be held, and will be distributed across campuses as a social distancing measure.
- **April 14:** Deadline for withdrawal from 16- and 15-week classes. April 27 remains the [withdrawal](#) deadline for second 8-week classes.

- **April 30:** Deadline for applying for [Pima's institutional scholarships](#).
- **May 18:** Last day of the semester. All in-person graduation and recognition ceremonies have been cancelled. **If you are graduating in May, check your pima.edu email on April 6.**

With gratitude,

Dr. Dolores Durán-Cerda,
Provost and Executive Vice Chancellor

David Doré, Ed.D., M.B.A.
President of Campuses and Executive Vice Chancellor