

March 31, 2020

Dear Pima student,

We entered a new era of learning March 30 when nearly 2,000 classes transitioned to our new virtual learning environments. Our faculty members have worked hard to provide an enriching educational experience. There have been some glitches, as should be expected. Your instructor will communicate with you how to get the most out of the rest of the semester. We want to thank you again for your patience.

As you likely have surmised, the College will continue to teach in virtual or online environments through the end of the Spring semester. The reason is simple: We want to give you as much consistency as possible in your education.

### **Virtual tutoring available**

Our Learning Centers and Tutoring are going virtual. Starting March 31, students can connect to virtual tutoring by going to <https://tinyurl.com/PCctutoring>. You will be taken to a tutoring request form, which will allow Learning Center staff to set up your virtual tutoring sessions. Virtual tutoring hours:

- Monday-Thursday 9a-7p
- Friday 8a-5p
- Saturday 10a-2p

### **Responding to the financial impact**

We completely understand that COVID-19 is upending many facets of your life, especially those related to finances and money. That's why in my March 30 email we shared a link to a list of [Tucson-area employers who are hiring](#).

That also is why the College will discuss with the Governing Board additional options to financially assist students in continuing their education. We are listening. Stay tuned.

Also, note that students taking an Incomplete in the Spring will not incur additional costs (tuition, fees, and/or course fees) when completing the coursework in a future term. [Our refund policy has not changed](#).

### **Beware of COVID-19 scams**

Our goal during this turbulent time is to keep students safe. That includes keeping your data safe. Plenty of scammers are lurking online. [We have developed helpful guidance to keep your information secure](#).

### **Important dates**

- **April 13:** Summer 2020 registration begins. Things to know:
  - PimaOnline Summer courses will be held as scheduled.
  - Courses scheduled to begin May 26 will either move to a virtual environment or be shifted to begin on July 1.
  - All 2nd 5-week courses beginning on July 1 will be held, and will be distributed across campuses as a social distancing measure.

- **April 14:** Deadline for withdrawal from 16- and 15-week classes. April 27 remains the [withdrawal](#) deadline for second 8-week classes.
- **April 30:** Deadline for applying for [Pima's institutional scholarships](#).
- **May 4:** Start of Fall 2020 registration. [Schedules of classes are online](#).
- **May 18:** Last day of the semester. All in-person graduation and recognition ceremonies have been cancelled. **However, we are working on virtual alternatives. Again, stay tuned.**

#### **Virtual Student Affairs and Learning Support Services:**

The College's Student Affairs team has provided many student services and learning support services virtually. Services you may access virtually include:

- Advising and Counseling
- Access and Disability Resources
- Military and Veterans Services
- Career resources
- Learning support services such as tutoring, library and research assistance and testing

Videos demonstrating how to locate contact information and access services are on the College's [YouTube COVID19 playlist](#).

#### **Stay connected!**

The College's messages to students have been accessed more than 100,000 times over the past few weeks. Thank you for staying connected. Keep checking your pima.edu emails for important updates from faculty and staff. Also, [pima.edu/covid19](https://pima.edu/covid19) has a repository of past communications, such as yesterday's student email, which contained information on transfer, financial aid, virtual student resources, and more.

With gratitude,

Dr. Dolores Durán-Cerda,  
Provost and Executive Vice Chancellor

David Doré, Ed.D., M.B.A.  
President of Campuses and Executive Vice Chancellor