Information Technology (IT)

Board Of Governors
March 20, 2013

Keith W. McIntosh
Vice Chancellor For Information Technology
Overview

1. IT Structure, Services, & Staff
2. Security
3. Professional Development
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5. Ongoing Initiatives
6. Future Endeavors
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Structure, Services, & Staff

Six primary units

- User Support Services
- Development Services
- Information Security
- Web Services
- Technical Services
- Network Services
Professional Development

- IT Brown Bags
- Book Club
- Employee Development & Books 24x7
- Professional Development Days
- Specialized Training
- Conferences
- Professional Development Funds

IT Professional Development Day
3.11.13
Recent Accomplishments

**Student Learning Outcomes:** Coordinated the capture of institutional level responses from faculty at the time of course grading.

**New Website:** A new public website was launched which included a new look-and-feel, revised navigation, re-written content, more multi-media and additional functionality.

**Local network upgrade:** Working with the City of Tucson, designed and installed a 10Gbit fiber optic system. All major campuses were moved to the new network and the old 1Gbit network (from 2004) has been disconnected. This represents a 10 fold increase in capacity.

**Single sign on:** Completed the single-sign-on with automated provisioning of accounts, courses, enrollments and assignments between Desire2Learn, Banner and MyPima.
# Ongoing Initiatives

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<tr>
<th>Initiative</th>
<th>Description</th>
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<tr>
<td><strong>IT Reorganization</strong></td>
<td>• On July 1, 2012, Campus IT staff were reorganized and became a part of District IT.</td>
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<td><strong>Health Related Professions (HRP) – Phase II</strong></td>
<td>• This project will enable HRP staff to maintain an electronic queue of students who have applied and been accepted into the program.</td>
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<td><strong>Disaster Recovery</strong></td>
<td>• To perform a comprehensive audit and risk assessment of our current data center, with a focus on identifying weaknesses and implementing necessary remediation steps.</td>
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<td><strong>Digital Signage</strong></td>
<td>• This project will implement digital signs at every campus and alert students to items of interest at the local campus and college-wide.</td>
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<td><strong>State Longitudinal Data System (SLDS)</strong></td>
<td>• Arizona received funds from a State Fiscal Stabilization Fund (SFSF) grant to support development of Statewide Longitudinal Data System (SLDS).</td>
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<td><strong>Mobile Development</strong></td>
<td>• This project will implement a mobile website and app designed to deliver important information and functionality to smartphones and other mobile devices.</td>
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Future Endeavors (FY14 & FY15)

- Academic Support
- Develop External Partnerships
- Improvements and Efficiencies
- Skills Development and Training
Questions?