Slide 1: Information Technology
Board of Governors
March 20, 2013
Keith W. McIntosh
Vice Chancellor For Information Technology

Slide 2: Overview
1. IT Structure, Services, & Staff
2. Security
3. Professional Development
4. Recent Accomplishments
5. Ongoing Initiatives
6. Future Endeavors
7. Questions

Slide 3: Structure, Services, and Staff
Six Primary Units
- User Support Services
- Development Services
- Information Security
- Web Services
- Technical Services
- Network Services

Slide 4: Security
Top 5 Foreign Network Sources
China, Russia, Korea, UK, France

Slide 5: Professional Development
- IT Brown Bags
- Book Club
- Employee Development & Books 24x7
- Professional Development Days
- Specialized Training
- Conference
- Professional Development Funds
Slide 6: Recent Accomplishments

- **Student Learning Outcomes**: Coordinated the capture of institutional level responses from faculty at the time of course grading.
- **New Website**: A new public website was launched which included a new look-and-feel, revised navigation, re-written content, more multi-media and additional functionality.
- **Local network upgrade**: Working with the City of Tucson, designed and installed a 10Gbit fiber optic system. All major campuses were moved to the new network and the old 1Gbit network (from 2004) has been disconnected. This represents a 10 fold increase in capacity.
- **Single sign on**: Completed the single-sign-on with automated provisioning of accounts, courses, enrollments and assignments between Desire2Learn, Banner and MyPima.

Slide 7: Ongoing Initiatives

- **IT Reorganization**: On July 1, 2012, Campus IT staff were reorganized and became a part of District IT.
- **Health Related Professions (HRP) – Phase II**: This project will enable HRP staff to maintain an electronic queue of students who have applied and been accepted into the program.
- **Disaster Recovery**: To perform a comprehensive audit and risk assessment of our current data center, with a focus on identifying weaknesses and implementing necessary remediation steps.
- **Digital Signage**: This project will implement digital signs at every campus and alert students to items of interest at the local campus and college-wide.
- **State Longitudinal Data Systems (SLDS)**: Arizona received funds from a State Fiscal Stabilization Fund (SFSF) grant to support development of a Statewide Longitudinal Data System (SLDS).
- **Mobile Development**: This project will implement a mobile website and app designed to deliver important information and functionality to smartphones and other mobile devices.

Slide 8: Future Endeavors (Fiscal Year 2014 and Fiscal Year 2015)

- Academic Support
- Develop External Partnerships
- Improvements and Efficiencies
- Skills Development and Training

Slide 9: Questions?