PIMA COUNTY COMMUNITY COLLEGE DISTRICT

A Special Meeting of the Pima County Community College District Board of Governors was held on Monday, March 31, 2007 at 1:00 p.m. in the Board Conference Room, at the District Office, 4905 E. Broadway, Tucson, AZ 85709-1005.

BOARD MEMBERS

- Richard Fimbres
- Marty Cortez
- Brenda Even
- Vikki Marshall
- Scott Stewart

RECORDING SECRETARY

- Linda Ashenbrener

ADMINISTRATION

- Roy Flores, Chancellor
- Suzanne Miles, Executive Vice Chancellor and Provost
- David Bea, Executive Vice Chancellor for Administration
- Donna Gifford, Assistant Vice Chancellor
- Stan Steinman, Senior Assistant to the Provost

Guest Presenter

- Joe LeCluse, Exeter

Board Chair Scott Stewart called the meeting to order at 1:20 p.m.

Joe LeCluse from Exeter gave an overview of the student services analysis and the strategies identified to address redesign and transformation. The plan was included as a major initiative of the 2006-2008 College Plan. Since September 2007, Exeter has worked and interviewed staff and students to identify areas in need of improvement in the student services area.

Mr. LeCluse outlined specific findings of the research and identified some of the problems such as the lack of the use of Banner and workflow capabilities, a lack of useful degree audit, and many inconsistencies within the current system.

High level strategies include:

- Technology reconfiguration and updates
- Configuration of an employee intranet to address communications and training
- Centralize and reorganize leadership of student services
• Implement a student services center approach
• Improve staff training
• Staffing review

A board member asked where Exeter has performed comparable analysis in the past. Metropolitan Community College was the best example and the most successful due to follow-through. Other examples were Tulane, University of Puerto Rico, George Mason, Santa Barbara, and Lansing.

There is a Request for Proposals out for a degree audit to be implemented in the summer and other changes should be implemented by September 2009. The information will be incorporated into the 2008-2011 College Plan.

The information will be presented to the campus presidents today at 4:00pm.

The meeting adjourned at 2:45 p.m.